Improving the Quality of MNH Care in Health Facilities

WASH Integral to MNH Quality Improvement
The Every Mother Every Newborn (EMEN) Quality Improvement Overview

The **EMEN** aims to improve the quality of obstetric and early newborn care in facilities, strengthen postnatal care in the facility and at home ensuring breastfeeding counselling and support is integral to care.

We could save 2 million lives a year by closing this quality gap.
Investing in Quality of Care Around the Time of Childbirth:
A Triple Return on Investment

Focusing on care around the time of birth saves maternal and newborn lives and prevents stillbirths

- Care around childbirth for women and newborns
- Care for the small and sick newborns
EMEN Quality of Care Standards

Clinical care
1. **Evidence-based safe care** is provided during labour and childbirth
2. **Evidence-based safe postnatal care** is provided for all mothers and newborns

Patients rights
3. **Human rights are observed** and the **experience of care is dignified** and respectful for every woman and newborn

Cross Cutting
4. **A governance system is in place** to support the provision of quality maternal and newborn care
5. *The physical environment of the health facility is safe* for providing maternal and newborn care
6. **Essential medications, supplies and functional equipment and diagnostic services** are consistently available for maternal and newborn care
7. **Qualified and competent staff are available in adequate numbers** to provide safe, consistent and quality maternal and newborn care
8. **Health information systems are in place to manage** patient clinical records and service data
9. Services are available to ensure **continuity of care** for all pregnant women, mothers and newborns
**EMEN Quality of Care Standards**

**WASH Related Criteria**

*Standard 5: The physical environment of the health facility is safe for providing maternal and newborn care*

An infection prevention and control (IPC) program is in place to reduce health care-associated infections

- Infection prevention and control focal person
- Formation of hygiene and IPC committee
- Development of hygiene and IPC plan including water supply, excreta management and hand washing
- Infection reporting system (surveillance); monitoring of caesarean section and neonatal sepsis rates
- Hand hygiene monitoring
- Adequate supplies in all clinical areas:
  - personal protective equipment
  - waste bins
  - soap and hand disinfectant
  - sharp containers
- Adequate facilities and logistics for final waste management, e.g. incinerator, burial pit.
# EMEN work in Bangladesh, Ghana and Tanzania

<table>
<thead>
<tr>
<th>Countries</th>
<th>National</th>
<th>Sub-national</th>
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<tbody>
<tr>
<td>Bangladesh</td>
<td>Integrating the Women Friendly QI Initiative with the Baby Friendly Hospital Initiative; support to establish the national QA secretariat</td>
<td>Implementing in selected facilities with previous experience of implementing the ‘Kaizen QI approach’</td>
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<td>Ghana</td>
<td>Develop Ghana EMEN model for Mother/Baby-Friendly Facility Initiative. Collaborate with the National Health Insurance Agency to incorporate into ‘credentialing’</td>
<td>Support facility QI at District Hospitals &amp; Health Centres in the Upper East Region build on existing QI work of Project 5’s Alives</td>
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<td>Tanzania</td>
<td>EMEN standards aligned to the government’s Big Results Now (BRN)Initiative and National Accreditation</td>
<td>Implementing the QA/QI processes in selected facilities and testing the standards</td>
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WASH is Critical for Quality of MNH Care

The healthcare environment can place a mother and newborn at risk of developing an infection – contributing to mortality and morbidity.

Running water and hand washing are fundamental requirements for good infection prevention practice.

Without a clean and functional toilet, mothers can not/will not stay in the health facility for the desired time period.

- Reduced neonatal mortality and morbidity
- Reduced rates of maternal and neonatal sepsis
- Ensures privacy and dignity

Thank you