

Quality-UHC-WASH

Exploring the X factor

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*Water, Sanitation & Hygiene in Health Care Facilities
Stockholm World Water Week*

August 27, 2015



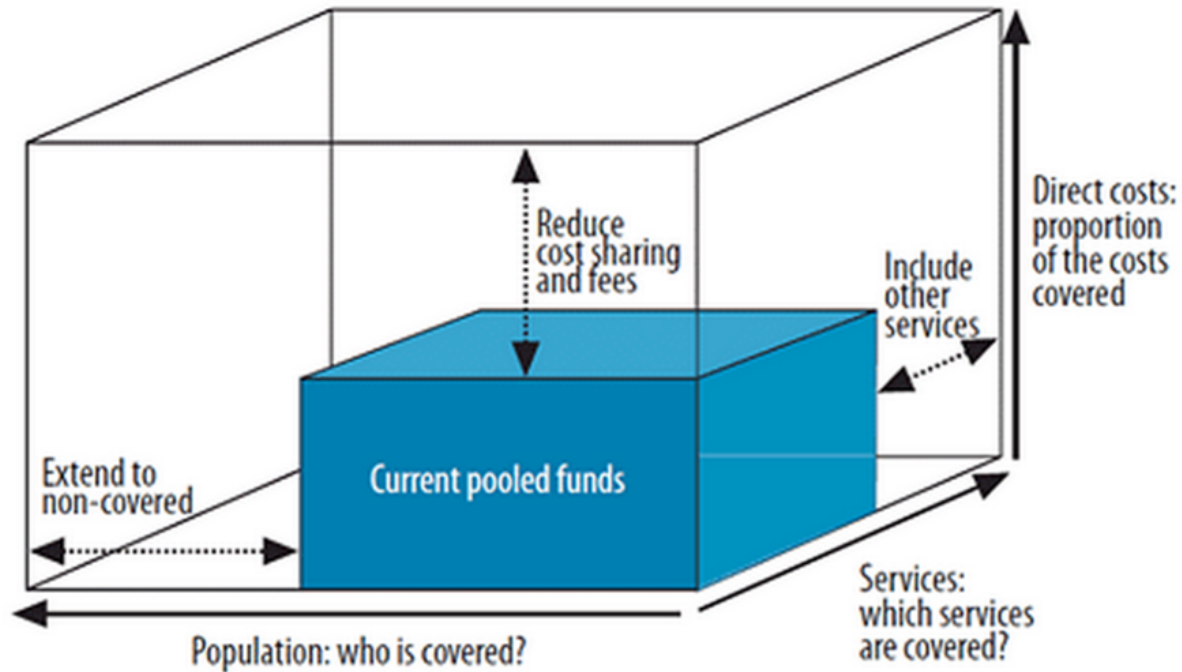
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World Health
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Universal Health Coverage

What's in the Cube?



Three dimensions to consider when moving towards universal coverage



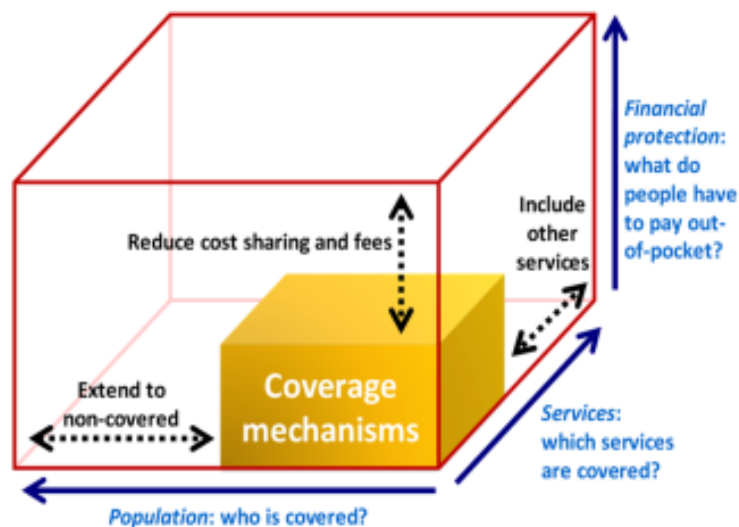
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But look at the cube again...

"What good does it do to offer free maternal care and have a high proportion of babies delivered in health facilities if the quality of care is sub-standard or even dangerous?"

Margaret Chan,
World Health Assembly - May 2012

Towards universal coverage



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Foundational Concepts

UHC

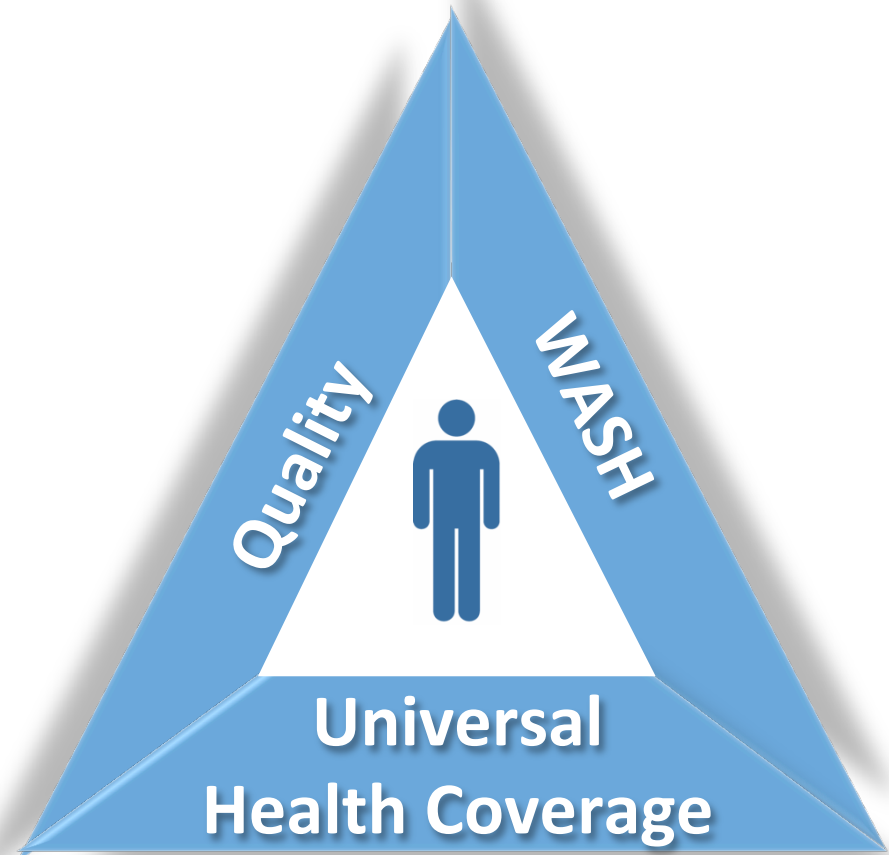
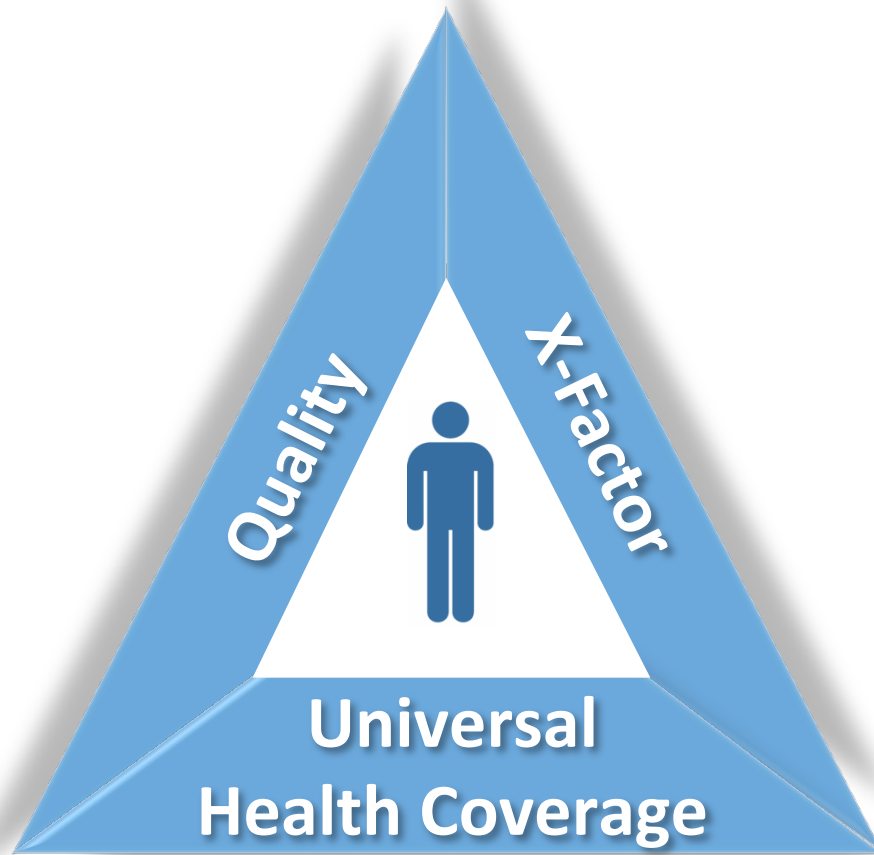
Ensuring that all people can use the promotive, preventive, curative, rehabilitative and palliative health services they need, of sufficient quality to be effective, while also ensuring that the use of these services does not expose the user to financial hardship.

Quality

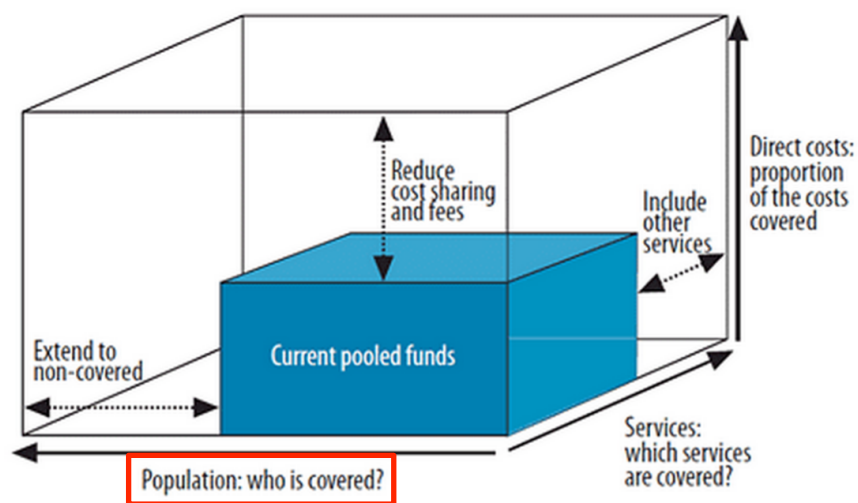
The degree to which health services for individuals and populations increase the likelihood of desired health outcomes and are consistent with current professional knowledge.



X-Factor Triangulation

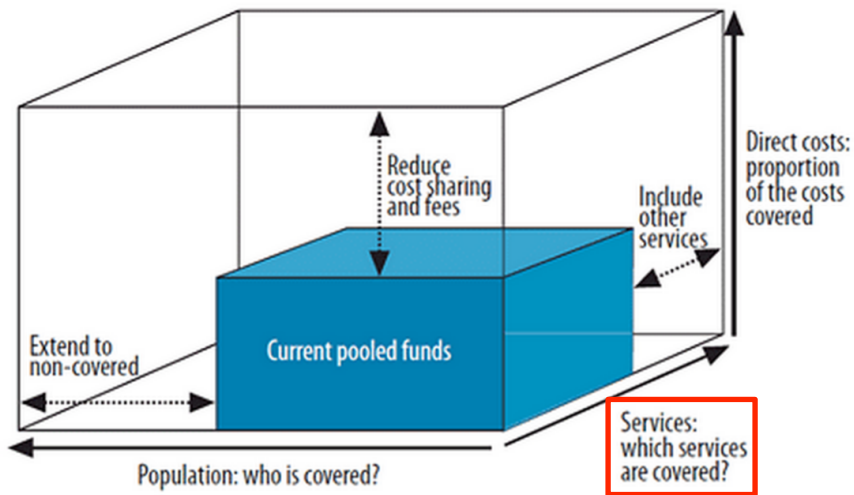


Population



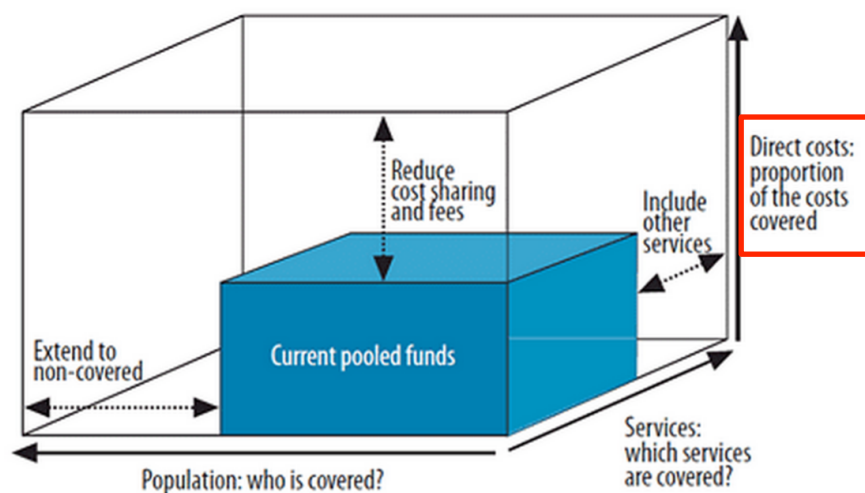
- **Expand coverage for populations**
- **....with health facilities that deliver quality**
- **....with trust & dignity related to WASH**

Services



- **Deliver comprehensive package of essential health services**
- **...with quality as a precondition**
- **...delivered effectively in health facilities with adequate WASH**

Direct Cost



- Increase financial protection for people
- ...taking into account inefficiencies related to low quality care
-highlighting the cost-effectiveness of WASH interventions in health facilities.

"To ensure that every health care facility, in every setting, has safely managed, reliable water, sanitation & hygiene facilities and practices to meet staff & patient needs in order to provide quality, safe people-centred care."

DELIVERING QUALITY, PEOPLE-CENTRED HEALTH CARE FOR ALL

The role of water, sanitation and hygiene in achieving quality universal health coverage

VISIONS

WASH in health care facilities
To ensure that every health care facility, in every setting, has safely managed, reliable water, sanitation and hygiene facilities and practices to meet staff and patient needs in order to provide quality, safe people-centred care.

Quality Universal Health Coverage
Quality is recognized as a fundamental precondition to effective health service delivery in low and middle income countries working towards Universal Health Coverage.

CURRENT SITUATION

Coverage of WASH in health care facilities

- 38% do not have ANY water source
- 19% do not have improved sanitation
- 35% do not have water and soap for handwashing

Implications on health service delivery

WASH IMPROVEMENTS
Increase demand and gain trust in service delivery

- Safe health delivery
- Quality care
- Infection prevention control

Shared goal
To ensure that increasing demand and use of services is met with quality service provision, WASH services and hygiene practices in health care facilities must improve.

WASH IN HEALTH CARE FACILITIES (HCF) UNDERPINS SAFE AND QUALITY SERVICE PROVISION FOR ACHIEVING UNIVERSAL HEALTH COVERAGE

WASH in health care facility standards should be established and enforced, placing people at the centre, to improve quality of care.

Cost of WASH upgrades and maintenance should be included in national health and facility level budgets. Savings will result from efficiency improvements and reduction of health care associated infections.

WASH indicators included in national health monitoring systems to track progress, guide investments and improve people-centred quality.

WASH in health care facilities improves staff morale and infection prevention and control culture for all people accessing services.

Adequate and resilient WASH services in health care facilities are essential for outbreak prevention, preparedness and control (e.g. Cholera, Ebola).

JOINT ACTIONS

- Combine advocacy efforts to reach global WASH and quality UHC goals
- Include WASH in health care facilities as a tracer indicator for quality UHC
- Cross fertilize WASH in HCF global action plan with UHC activities
- Align national processes on standards development and implementation with financing for UHC
- Jointly implement and document lessons learned from improving WASH and quality of care in health facilities

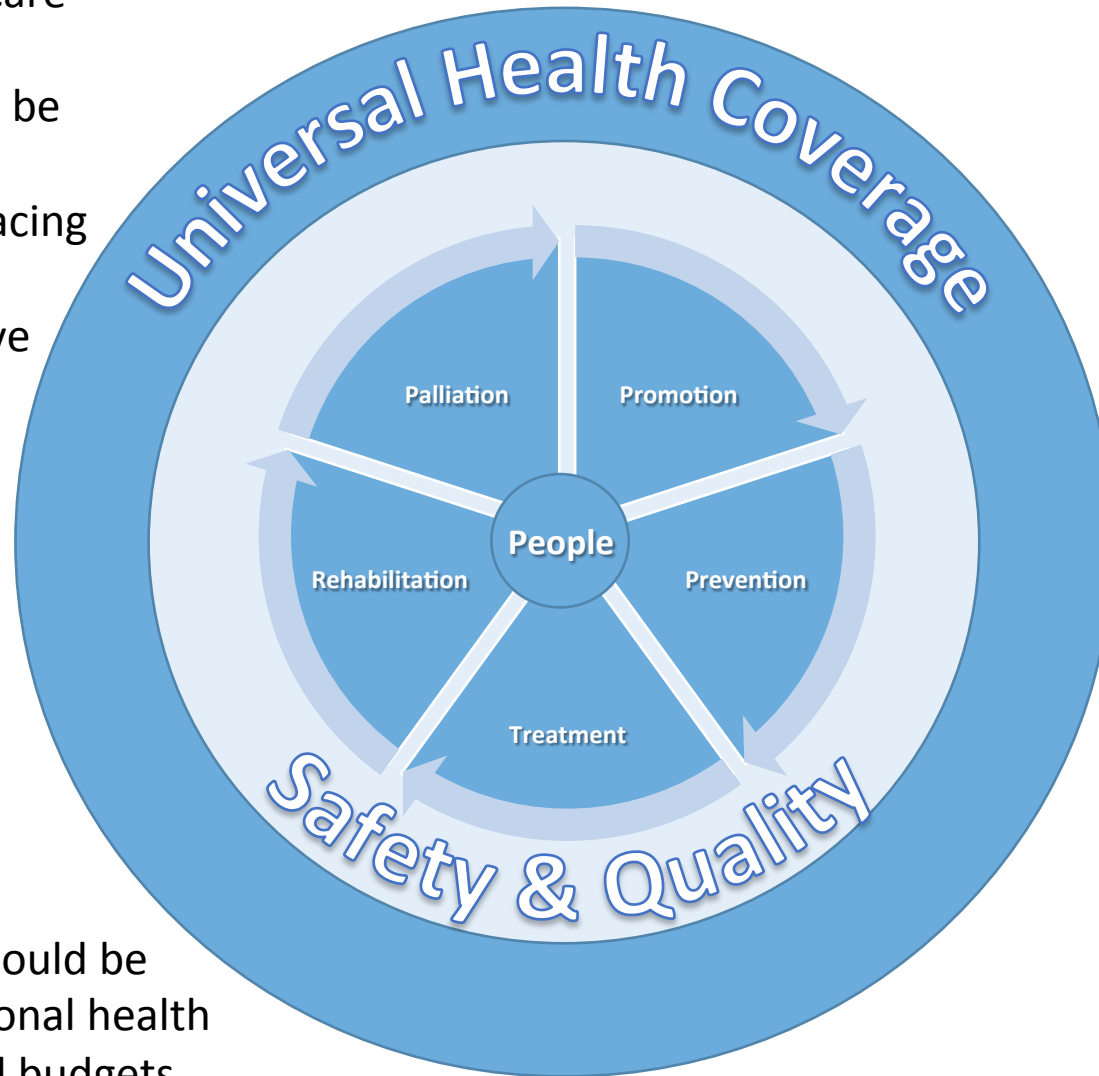
Universal Health Coverage (UHC), is defined as ensuring that all people can use promotive, preventive, curative, rehabilitative and palliative health services they need, of sufficient quality to be effective, while also ensuring that the use of these services does not expose the user to financial hardship.

WASH HEALTH CARE FACILITIES FOR BETTER HEALTH CARE SERVICES

World Health Organization

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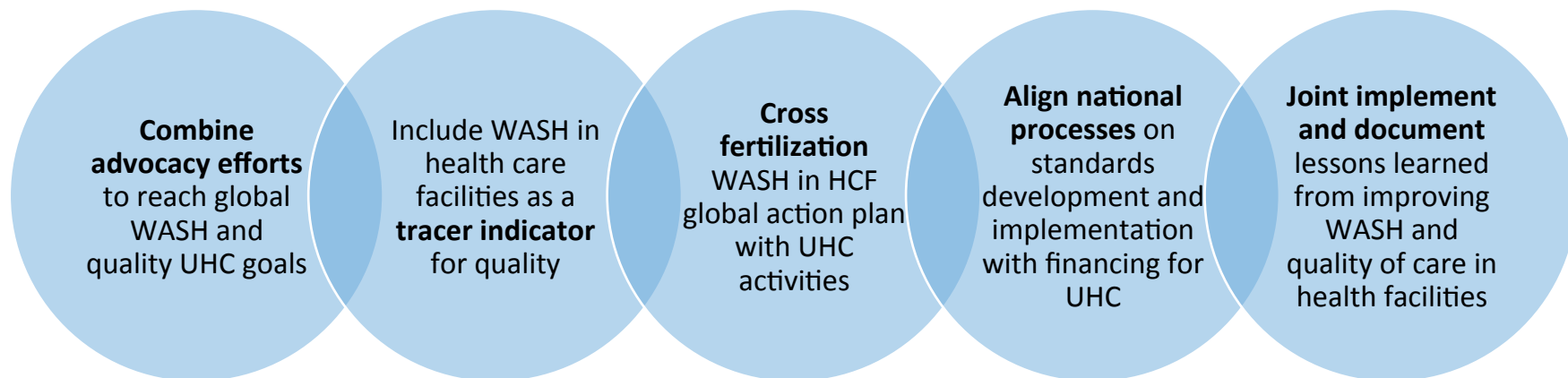
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Joint Actions





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