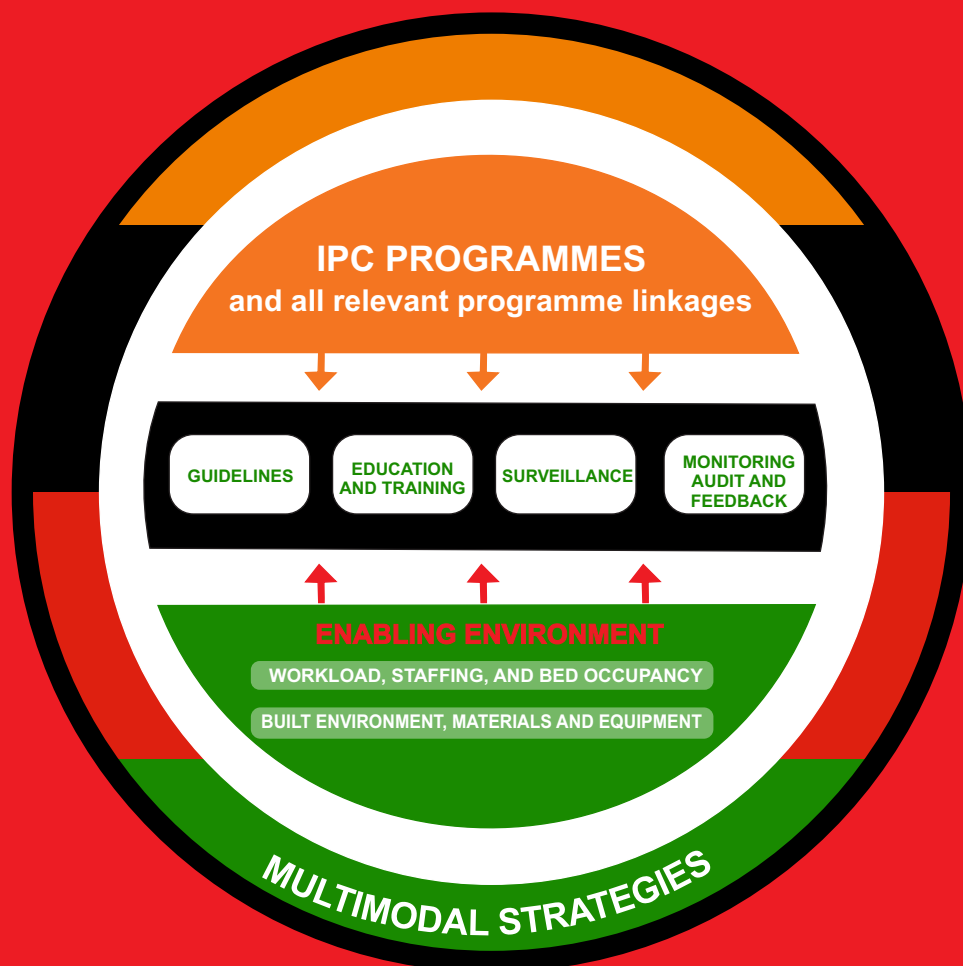




Republic of Zambia  
**MINISTRY OF HEALTH**

# **NATIONAL STRATEGIC PLAN FOR INFECTION PREVENTION AND CONTROL (2022 - 2032)**







**MINISTRY OF HEALTH**

# **ZAMBIA NATIONAL INFECTION PREVENTION AND CONTROL STRATEGIC PLAN (2022 - 2032)**





# Foreword

The Global landscape of public health has been shaped by the escalating challenges posed by epidemics, pandemics, and antimicrobial resistance (AMR). These challenges have not only become universal threats but are now recognized as top priorities on the global health agenda. In this context, effective Infection Prevention and Control (IPC) emerges as a fundamental pillar to collective response. In the quest to enhance IPC WHO developed core components for IPC in 2009.

The International Health Regulations (IHR 2005) has underscored the importance of robust IPC strategies in addressing public health threats of international concern. Moreover, the United Nations Sustainable Development Goals (SDGs) have emphasized IPC as a critical contributor to safe, effective high-quality service delivery, particularly in areas related to water, sanitation, and hygiene (WASH), as well as quality and universal health coverage. Recognizing the imperative to enhance patient safety and the quality of care, the Ministry of Health has identified IPC as a pivotal component of quality health care within the framework of the National Health Strategic Plan 2022.

This strategic plan, alongside detailed guidelines, represents a tangible manifestation of the Ministry's commitment to providing quality health services. It empowers the Ministry to uphold established standards and protocols by enhancing the capacity of service providers and promoting IPC at all levels of health care. Basic IPC practices, such as hand hygiene, decontamination of surfaces, and instrument sterilization, must be prioritized in the delivery of optimal patient care.

In addressing the critical nexus between IPC, patient safety, and the provision of quality health services, it is essential to acknowledge that our health system has not adequately addressed this imperative. The unacceptably high rates of Health care-Associated Infections (HCAIs) are indicative of the urgent need to rectify this oversight. The prevalence of highly infectious diseases in our country underscores the urgency of strengthening IPC practices, particularly within health care facilities that can become sources of infection.

The lessons drawn from the challenges posed by the Coronavirus Disease 2019 (COVID-19), emerging and re-emerging public health events serve as a reminder of the need to prioritize IPC within our health sector. This strategic plan provides a comprehensive framework that outlines specific directions for effective implementation of IPC programs in health care facilities and communities. It equips individual health care providers, patients, and caregivers with the necessary tools to implement effective IPC measures.

The Ministry of Health is confident that the implementation of this strategic plan will significantly enhance IPC practices, thereby reducing HCAIs. I call upon all healthcare providers, stakeholders, patients, and caregivers to collaborate in the implementation of this plan. Together, let us strive to achieve our objective of providing quality health services as close to the family as possible.



Hon. Dr. Elijah Julaki Muchima MP.  
**Minister of Health**  
**Republic of Zambia**

# Acknowledgements

On behalf of the Ministry of Health, I extend my sincere gratitude to all the dedicated individuals and organizations who played a pivotal role in the development of the Infection Prevention and Control Strategic Plan 2022-2032.

I would like to express my heartfelt appreciation to the Ministry of Health staff and cooperating partners for their unwavering commitment and tireless efforts in mobilizing resources to bring this strategic plan to fruition. Your dedication has been instrumental in shaping a comprehensive and effective roadmap for infection prevention and control.

We are particularly grateful to the technical staff under Ministry of Health, World Health Organization Zambia Office, Zambia National Public Health Institute (ZNPHI), Centres for Disease Research of Zambia (CIDRZ), Water Aid Zambia, United Nations International Children's Fund (UNICEF), Access to Health Zambia, Zambia Environmental Management Agency, and other implementing partners and stakeholders. Your financial and technical support have been invaluable in the successful development and shaping of this strategic document.

I therefore express my profound gratitude to the core team involved in this collaborative effort in finalizing the document. Your commitment to advancing infection prevention and control initiatives is a testament to our shared vision of a healthier and safer future.



Prof. Christopher Simoonga  
**Permanent Secretary (A)**  
**Ministry of Health**

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# EXECUTIVE SUMMARY

This document was developed in line with the Zambia National Health Strategic Plan (ZNHSP) 2022. It highlights and provides strategic guidelines in the implementation of Infection Prevention and Control (IPC) activities for the next ten years at national and sub-national levels. The main focus of IPC is to prevent and control the spread of diseases among patients, health care providers, and caregivers in both public and health care facilities including communities using a holistic approach that integrates all IPC thematic areas in mitigating and preventing healthcare-associated infections and anti-microbial resistance.

The National Strategic Plan for IPC was developed in line with the global strategy highlighting the eight core components of IPC as recommended by the World Health Organization (WHO, 2023). These include:

1. Core component 1: IPC programmes
2. Core component 2: IPC guidelines
3. Core component 3: IPC education and training
4. Core component 4: Healthcare-Associated Infections (HCAIs) Surveillance
5. Core component 5: Multimodal strategies for implementing IPC activities
6. Core component 6: Monitoring and Evaluation and feedback
7. Core component 7: Workload, staffing and bed occupancy at the facility level
8. Core component 8: Built environment and infrastructure

The plan was developed with support from the WHO in consultation with all stakeholders with the aim of achieving national health goals and objectives towards attaining the universal health coverage targets.

# LIST OF ACRONYMS

<b>AMR</b>	<b>Anti-Microbial Resistance</b>
<b>COVID-19</b>	Coronavirus Disease 2019
<b>CDC</b>	Centres for Disease Control
<b>CHW</b>	Community Health Worker
<b>FIPC</b>	Fundamental for IPC
<b>HCAIs</b>	Healthcare-Associated Infections
<b>HCF</b>	Health Care Facility
<b>HCP</b>	Health Care Provider
<b>HCW</b>	Health Care Worker
<b>HIV</b>	Human Immunodeficiency Virus
<b>IDSR</b>	Integrated Disease Surveillance and Response
<b>IHR</b>	International Health Regulations
<b>IPC</b>	Infection Prevention and Control
<b>IPC-FPP</b>	Infection Prevention and Control Focal Point Person
<b>M&amp;E</b>	Monitoring and Evaluation
<b>MoH</b>	Ministry of Health
<b>PDIPC</b>	Post graduate Diploma in IPC
<b>PPE</b>	Personal Protection Equipment
<b>SARS</b>	Severe Acute Respiratory Syndrome
<b>SDG</b>	Sustainable Development Goals
<b>SOP</b>	Standard Operating Procedure
<b>SWOT</b>	Strengths, Weaknesses, Opportunities and Threats
<b>TB</b>	Tuberculosis
<b>TWG</b>	Technical Working Group
<b>WASH</b>	Water, Sanitation and Hygiene
<b>WHO</b>	World Health Organization
<b>ZNPHI</b>	Zambia National Public Health Institute
<b>EHP</b>	Environmental Health Practitioner
<b>EHO</b>	Environmental Health Officer
<b>EHT</b>	Environmental Health Technologist

## DEFINITION OF CONCEPTS AND TERMS

Term	Definition
<b>Anti-Microbial Resistance (AMR)</b>	Anti-microbial Resistance (AMR) occurs when bacteria, viruses, fungi, and parasites change over time and no longer respond to medicines making infections more challenging to treat and increasing the risk of disease spread, severe illness and death.
<b>Community Health Worker</b>	A personal who offers hers/his services in the community usually on a voluntary basis (without anticipation of being paid).
<b>Health Care Facility</b>	Any place where people receive health care services, for example, hospitals, clinics, health posts, pharmacies and outreach services.
<b>Health Care Provider</b>	Member of the health care team providing care or support services.
<b>Infection</b>	The invasion and multiplication of harmful microorganisms in the body tissues of the host. This could be bacteria, fungi and or viruses.
<b>Infection Prevention and Control (IPC)</b>	A practical, evidence-based approach to preventing patients, health care providers, caregivers and all those in contact with the facility environment from being harmed by preventable infections.
<b>Multimodal strategy</b>	This comprises several elements or components implemented in an integrated way to improve IPC practices
<b>One Health</b>	A collaborative, multisectoral, and transdisciplinary approach that recognizes people's health is closely connected to the health of animals and our shared environment.
<b>Personal Protective Equipment (PPE)</b>	Specialized clothing or equipment worn to protect the health care providers, patient or any other person from infection and hazards such as biological, chemical, radiological, electrical, mechanical and other workplace hazards.

<b>Standard precautions</b>	These are the minimum infection prevention practices that apply to all patient care, regardless of suspected or confirmed infection status of the patient, in any setting where healthcare is delivered.
<b>Strengths, Weaknesses, Opportunities and Threats Analysis (SWOT)</b>	This is a systematic assessment of strengths, weaknesses, opportunities and threats that influence a specific topic.
<b>Transmission-based precautions</b>	Additional measures which focus on the particular mode of transmission of the micro-organism and are always used in addition to standard precautions.
<b>Environmental Health Practitioner</b>	Its an authorised officer defined in the Public Health Act Cap 295 of the laws of Zambia with the responsibility to enforce the IPC compliance and social measures in both public and private institutions including the community
<b>Nosocomial Infection</b>	This is an infection that is acquired in a Hospital or other health facilities.

# Vision, Mission and Overall Goal

## VISION

A Nation of Healthy and Productive People.

## MISSION

To provide equitable access to cost-effective, quality health services as close to the family as possible.

## OVERALL GOAL

To ensure everyone accessing or providing health care is safe from healthcare associated infections by 2030.

## INTRODUCTION

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Infection Prevention and Control (IPC) is part of a comprehensive approach to improving health outcomes (WHO, 2022). An effective IPC strategy provides a framework to develop and implement guidelines and Standard Operating Procedures (SOPs) to establish a safety culture in Health Care Facilities (HCFs). The evolving landscape of emerging and re-emerging infectious diseases necessitates increased awareness and attention to IPC. A robust health system, which includes the culture and infrastructure of IPC, enables governments and communities to respond to, manage outbreaks and prevent the spread of infectious diseases. The National Strategic Plan for IPC was developed in line with the global strategy considering the eight core components of IPC as recommended by the World Health Organization (WHO, 2022). These are: IPC programme; IPC guidelines; education and training; healthcare associated infections surveillance; multimodal strategies; monitoring, assessing and feedback; workload staffing and bed capacity, and built environment and infrastructure.

The success of IPC programmes in the Zambian setting will be based on guidance and coordination from the national programme by cascading to HCFs and communities based on understanding the facility's problems and needs, prioritizing activities, and using available resources effectively. Resources are always limited, so careful planning, implementation, and evaluation of IPC activities are essential, whether in a small HCF or a busy tertiary hospital. In many settings, infection surveillance systems, microbiology laboratory resources to identify the cause of Healthcare-Associated Infections (HCAIs), and treatment options for infections are limited (WHO, 2021). Thus, IPC is not only the most cost-effective option but also the best strategy available to protect patients and limit the spread of disease within HCFs (Gomes et al., 2022). An effective and efficient IPC programme must consist of multidisciplinary groups that engage and educate staff in all areas and levels to prevent the spread of infections among patients, fellow workers, and themselves (WHO, 2010).

Health care-Associated Infections can be prevented with readily available, relatively inexpensive strategies. However, health care administrators, clinic managers, and staff at all levels must be committed to supporting and implementing recommended IPC guidelines and practices to make this happen. Therefore, IPC programmes are structured to guide, support and assess the facility's IPC activities (WHO, 2016). The development of this strategic plan has considered contextual factors such as the country's current economic, technical, and human resources capacity. This strategic plan gives an overview of the IPC situation in Zambia and the strategies guiding documents and resources to implement IPC programmes.

## 1.0 BACKGROUND

IPC is part of a comprehensive approach to improve health outcomes. The emergence and re-emergence of various diseases like Severe Acute Respiratory Syndrome (SARS), Tuberculosis (TB), Cholera, Plague, Ebola and norovirus has highlighted the need for strengthening IPC measures in HCFs (Kapoor, 2023). Notably, these events have exposed the gaps in IPC programmes that exist in all countries. In addition, the continuous and increasing endemic burden of HCAs and Anti-Microbial Resistance (AMR), which harms patients every day across health care systems worldwide and can spread to the community, is a less visible but equally compelling reason to address gaps in IPC. Equally, gaps in the provision of safe Water, Sanitation, Hygiene (WASH), cleaning, disinfection and waste services in HCFs, including the threats posed by climate change globally, require health actors to invest in such services in order to strengthen all aspects of IPC.

According to Zimba et al. (2022), HCAs pose a significant problem in Zambia. In a study conducted at the University Teaching Hospitals on IPC, revealed that up to 37% of HCAs are directly attributable to the cross-transmission of resistant organisms across patients and HCPs (Zimba et al., 2022). A study conducted at one of the tertiary hospitals in Zambia showed that white coats worn by HCPs have high microbial contamination and hence pose a nosocomial risk. Isolates of *Staphylococcus aureus* and *Klebsiella pneumoniae*, exhibited the highest resistance to most of the antibiotics assessed (Mwamungule et al., 2015).

In May 2022, the World Health Assembly approved a 'Global Strategy on Infection Prevention and Control' through a resolution that aims to position IPC as central to infectious hazards and health emergency preparedness and response as key to addressing the silent burden of HCAs and AMR. It positions IPC in the context of health system strengthening and high-quality care delivery, with the aim of improving patient and health worker safety. The resolution calls upon Member States to improve IPC at the national, subnational and facility levels, in line with WHO recommended core components for IPC programmes.

The National Health Strategic Plan (NHSP) 2022 has prioritised IPC in recognition of the fact that it is central to infectious hazards and health emergency preparedness and response, and as key to addressing the silent burden of HCAs and AMR. For example, one of the major objectives is to increase the proportion of HCFs complying to IPC/WASH standards from 45% in 2020 to 70 % by 2026 (MOH)

Although the National Health Strategic Plan has prioritised IPC, its implementation in the country has been previously anchored on a narrow perspective focusing on national guidelines. There has been limited coordination of IPC and investments in critical areas such as education and training, infrastructure, surveillance systems, monitoring and evaluation and research. However, during the Coronavirus Disease 2019 (COVID-19) outbreak, efforts were made to improve IPC standards and practices in HCFs and community

The National Infection Prevention and Control Strategy for Zambia which is costed and includes a monitoring and evaluation framework to support accountability for results. The plan translates the vision of the National Health Strategic Plan for 2022 - 2032 and is anchored on the WHO recommended core components for IPC programmes and the 2023 WHO Global Strategy on Infection Prevention and Control. It therefore not only provides a comprehensive framework for implementation, but also accelerates the achievement of the IPC objectives.



## 2.0 SITUATION ANALYSIS

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IPC is a practical, evidence-based approach whose aim is to prevent patients and health workers from being harmed by avoidable infections. It requires strong multisectoral collaboration and coordination that includes administrative, environmental, and financial support. WHO provides eight core components to strengthen IPC programme implementation at all levels of health care. In addition Zambia has recorded major milestones that include setting up of IPC systems at all levels including the community, development of IPC guidelines and SOPs, and assessments of HCFs in IPC and WASH. there has been capacity building through trainings and mentorships at various levels to champion best practices, IPC skills transfer and behavioural change. Additionally, the health sector has ensured that IPC commodities and supplies are available at all levels of care. However, to improve a coordinated national IPC programme and address gaps in the 8 core components of IPC across the continuum of the health care system, there is need for the country to develop a strategic plan.

A SWOT analysis was conducted to inform the formulation of strategies, plans, and counter measures based on the results of the assessment (See table below).

## 2.1 Strengths, Weaknesses, Opportunities and Threats Analysis

Core Component 1: IPC Programme	
<b>Strengths:</b> <ul style="list-style-type: none"> <li>Political will</li> <li>The national IPC-Focal Point Person (IPC-FPP) has undergone training in IPC</li> <li>Coordination through technical support supervision for national, provincial, and district IPC FPPs</li> <li>Legal statutes addressing IPC are available</li> </ul>	<b>Weaknesses:</b> <ul style="list-style-type: none"> <li>No established position for national IPC-FPPs</li> <li>No dedicated budget for IPC activities</li> <li>IPC implementation in Silos</li> <li>Limited IPC, HAI and AMR data to inform policy and decision makings</li> <li>Inadequate survey, assessments and research</li> </ul>
<b>Opportunities:</b> <ul style="list-style-type: none"> <li>Financial and technical support from partners</li> <li>Capacity to leverage on resources and lessons from emerging infectious diseases</li> <li>International IPC guidelines and technical support</li> </ul>	<b>Threats:</b> <ul style="list-style-type: none"> <li>Reliance on partner/donor support</li> <li>Change in funding priorities by partners</li> </ul>
Core Component 2: IPC Guidelines	
<b>Strengths:</b> <ul style="list-style-type: none"> <li>National IPC guidelines are available.</li> <li>IPC SOPs developed and disseminated to public and private institutions</li> </ul>	<b>Weaknesses:</b> <ul style="list-style-type: none"> <li>The IPC guidelines and SOPs not fully implemented by all stakeholders.</li> <li>IPC guidelines not reviewed and updated.</li> <li>Lack of specific guidelines for HCWs in different work areas</li> </ul>
<b>Opportunities:</b> <ul style="list-style-type: none"> <li>Partners support, e.g., WHO, CIDRZ, etc.</li> <li>Global Strategy on IPC</li> </ul>	<b>Threats:</b> <ul style="list-style-type: none"> <li>Change in funding priorities by partners</li> <li>Climate Change</li> </ul>

<ul style="list-style-type: none"> <li>Core component guidelines on IPC</li> </ul>	
<b>Core Component 3: IPC Education and Training</b>	
<b>Strengths:</b> <ul style="list-style-type: none"> <li>Existence of training institutions for health professionals and community health workers</li> <li>Existence of Continuous Professional Development Programmes (CPD) that include IPC</li> </ul>	<b>Weaknesses:</b> <ul style="list-style-type: none"> <li>No specific training policy to support IPC training.</li> <li>Pre-service and in-service curriculum not available</li> <li>Low coverage of in-service IPC training</li> </ul>
<b>Opportunities:</b> <ul style="list-style-type: none"> <li>Strong collaboration between Government and relevant stakeholders.</li> <li>Use of IPC curriculum as a speciality for existing staff</li> </ul>	<b>Threats:</b> <ul style="list-style-type: none"> <li>High staff attrition</li> <li>Lack of skilled human resource to provide training.</li> <li>No existing establishment of IPC structure</li> </ul>
<b>Core Component 4: Healthcare-Associated Infections Surveillance</b>	
<b>Strengths:</b> <ul style="list-style-type: none"> <li>Trained surveillance personnel</li> <li>Existence of a data collection and management system</li> <li>Existing reporting structure (from the community, facility, district, province, and national levels)</li> <li>AMR surveillance in selected HCFs</li> <li>Presence of a national body (ZNPHI) that looks at disease surveillance and intelligence.</li> <li>Existence of surveillance national technical guidelines</li> </ul>	<b>Weaknesses:</b> <ul style="list-style-type: none"> <li>Trained surveillance personnel only at national, provincial and district</li> <li>HAI surveillance guidelines not available</li> <li>Limited laboratory support for AMR testing and HAI surveillance</li> <li>Inadequate sensitization on HCAs at all levels</li> <li>Current surveillance data collection and management tools do not include HAI .</li> </ul>
<b>Opportunities:</b>	<b>Threats:</b>

<ul style="list-style-type: none"> <li>Supporting partners available</li> <li>National surveillance system in place</li> <li>Adequate provisions for research in terms of HAI surveillance</li> </ul>	<ul style="list-style-type: none"> <li>Increased cost, morbidity, and mortalities due to lack of HAI early warning system.</li> <li>Surveillance reliance on donor funding</li> <li>Emerging and re-emerging infectious diseases like COVID-19, Zika, M-pox, and many other events of public health concern</li> </ul>
<b>Core Component 5: Multimodal Strategies</b>	
<b>Strengths:</b> <ul style="list-style-type: none"> <li>Existing knowledge and awareness of IPC among HCPs</li> <li>Existing media platforms</li> <li>Strong expanded immunization programme for adults and children</li> <li>Models of IPC implementation available</li> </ul>	<b>Weaknesses:</b> <ul style="list-style-type: none"> <li>Inadequate IPC training for HCPs</li> <li>Inactive IPC committees at all levels</li> <li>Inadequate monitoring mechanism for IPC</li> <li>No policy mandating immunization of HCWs</li> <li>Inconsistent provision of IPC supplies and equipment</li> <li>Non-adherence to IPC standards</li> <li>Inadequate vaccines such as Hepatitis B</li> </ul>
<b>Opportunities:</b> <ul style="list-style-type: none"> <li>International guidelines and technical documents by WHO and other organizations</li> <li>Willingness of partners and other stakeholders to support IPC</li> </ul>	<b>Threats:</b> <ul style="list-style-type: none"> <li>Emerging and re-emerging infectious diseases</li> <li>Irrational use of antimicrobials</li> </ul>
<b>Core Component 6: Monitoring and assessing IPC practices and feedback</b>	
<b>Strengths:</b> <ul style="list-style-type: none"> <li>IPC assessment checklists and score cards available</li> <li>Competent workforce to support IPC monitoring and evaluation (M&amp;E)</li> </ul>	<b>Weaknesses:</b> <ul style="list-style-type: none"> <li>Current data collection, reporting and feedback is not inclusive of IPC, AMR and HAI indicators</li> </ul>

<ul style="list-style-type: none"> <li>Existence of Ministry of Health M&amp;E system.</li> </ul>	
<b>Opportunities:</b> <ul style="list-style-type: none"> <li>Partner support towards IPC M&amp;E framework</li> <li>Existing WHO IPC indicators, monitoring framework, and data management systems</li> <li>Integration of technological innovations into the health system</li> </ul>	<b>Threats:</b> <ul style="list-style-type: none"> <li>Cost of purchasing and maintenance of ICT equipment and systems</li> <li>Dependency on partners for the purchase of ICT equipment</li> </ul>
<b>Core Component 7: Workload Staffing and Bed Occupancy at Health Facility Level</b>	
<b>Strengths:</b> <ul style="list-style-type: none"> <li>IPC guidelines in facilities available</li> <li>Availability of HCPs in the HCFs</li> <li>Bed occupancy standards available</li> </ul>	<b>Weaknesses:</b> <ul style="list-style-type: none"> <li>HCP patient ratio not conforming to set standard</li> <li>Unplanned leave/days off</li> <li>Inadequate staffing levels in HCFs</li> </ul>
<b>Opportunities:</b> <ul style="list-style-type: none"> <li>Political will</li> <li>Donor/partner support</li> <li>Bridging the staffing gap/training</li> </ul>	<b>Threats:</b> <ul style="list-style-type: none"> <li>Staff attrition</li> <li>Staff burn out</li> </ul>
<b>Core Component 8: Built Environment and Infrastructure</b>	
<b>Strengths:</b> <ul style="list-style-type: none"> <li>Existence of HCFs</li> <li>Availability of decontamination areas in HCFs</li> <li>Access to the HCFs by surrounding communities</li> <li>Newly constructed infrastructure that conforms to IPC standards</li> </ul>	<b>Weaknesses:</b> <ul style="list-style-type: none"> <li>Inadequate isolation facilities with necessary accessories for implementation of the IPC</li> <li>Inadequate WASH and IPC infrastructure</li> <li>Inadequate maintenance plan for IPC/WASH facilities</li> <li>Old infrastructure not conforming to IPC measures</li> <li>Dilapidated infrastructure</li> </ul>

	<ul style="list-style-type: none"><li>● Knowledge gap on the use of available IPC/WASH infrastructure</li></ul>
<b>Opportunities:</b> <ul style="list-style-type: none"><li>● Political will</li><li>● Donor/partner support</li></ul>	<b>Threats:</b> <ul style="list-style-type: none"><li>● Climate change</li><li>● Population growth</li></ul>

## 3.0 SCOPE OF THE STRATEGIC PLAN

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This plan provides guidance to IPC programmes at the national, sub-national (provincial and district), HCF and community.

### 3.1 IPC as a tool to combat Healthcare-Associated Infections (HCAIs):

Healthcare-Associated Infections are the most prevalent adverse events of hospital care, posing a substantial threat to patient safety and burden on society. They are known to complicate clinical care and increase the duration of stay in HCFs.

The following HCAIs will be included under the national surveillance programme:

1. Surgical Site Infections (SSI)
2. Catheter-Associated Urinary Tract Infections (CAUTI)
3. Catheter-Related Bloodstream Infection (CRBSI)
4. Ventilator-Associated Pneumonia (VAP)

Healthcare Associated Infections can be controlled through proper hand hygiene practices of the HCPs and caregivers, proper waste management, and adequate environmental sanitation (Lotfinejad et al., 2021). In addition, basic preventive measures such as administrative support, educating HCPs, hand hygiene, aseptic techniques, and isolation precautions shall be implemented in combination with other evidence-based interventions (Cagle et al., 2022).

### 3.2 IPC as a tool to combat Anti-Microbial Resistance (AMR):

The continued spread of AMR is a global public health concern. It increases morbidity and mortality and is associated with high economic costs due to its health care burden (Majumder et al., 2020). Healthcare Associated Infections (HCAIs) due to antimicrobial resistant pathogens are one of the biggest challenges for modern medicine (Friedrich, 2019). Antimicrobial stewardship programmes are often interlaced with IPC to optimize the fight against AMR. Zambia through this strategic plan has adopted the WHO Global action plan on AMR strategic objective three (3) which states the need to reduce the incidence of infection through effective sanitation, hygiene and infection prevention measures. Additionally, the country has developed the 2017 to 2027 Multi-sectoral National Action Plan on AMR to guide the implementation of AMR-combating strategies. Arising from implementation of the action plan, some strides have been recorded. However, some gaps were observed by the JEE conducted in 2023 that highlighted the following: the need to address the prevention of multi-drug resistance organism (MDRO); Optimal use of antimicrobial medicines in human health and animal health.

### **3.3 IPC as a tool to reinforce other national public health programmes:**

In Zambia IPC standards have been integrated in all clinical and public health programmes. Coordination of IPC with other health programmes is a priority. Transmission-based precautions, AMR surveillance and monitoring, patient safety and quality of care, WASH, occupational health and safety, health emergencies, biosafety and biosecurity should be integrated across all other national health programmes. IPC measures must be integrated into patient pathways and clinical care delivery at each service provision point at all levels of the health system delivery.

### **3.4 Achieving global health security goal**

The Global Health Security is defined as the activities required both proactive and reactive to minimize the danger and impact of acute public health events, also known as Public Health Emergencies of International Concern (PHEICs), that endangers people's health across geographical regions and international boundaries (WHO, 2023). In the quest to achieve the national health security, the country is partisan to State Party Self-Assessment Annual Reporting Tool (SPAR) and the Joint External Evaluation (JEE). Additionally, the country has also developed the Zambia Multi Hazard Emergency Preparedness and Response Plan and is signatory to the International Health Regulation (IHR) 2005 which is a cornerstone of health system preparedness, response and resilience. The COVID-19 pandemic demonstrated the importance of IPC during patient care and the central role of HCFs in controlling emerging and re-emerging infectious diseases (Iyengar et al., 2020). The safety of HCPs is paramount in the provision of care. Compliance with IPC interventions help to protect caregivers and patients as well.

Zambia has accomplished a lot under the IPC programme with a few notable challenges, ranging from inadequate coordination among key players (partners and stakeholders), capacity building for the newly recruited staff and logistical support (finances and material) for the implementation of IPC at all levels. To address the above challenges, Zambia working with various partners has identified priorities for strengthening the IPC programmes in line with universal health coverage. Some of the prioritized actions to close the gaps mentioned will be short-term, intermediate and long-term as highlighted in this document.

All health programmes implemented in Zambia have IPC standards integrated such as HIV, Elimination of Mother to Child Transmission (EMTCT), Maternal, Neonatal and Child Health, Tuberculosis (TB) and WASH. It is cardinal to integrate transmission-based precautions in infectious disease programmes as these are the backbone of control (Ka, 2020). Various national health programmes have an important IPC component, which calls for collaboration and coordination at all levels of service delivery.



# Chapter 4

## 4.0 THE MINIMUM REQUIREMENT FOR IPC AT THE NATIONAL AND SUB-NATIONAL LEVEL

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The eight core components of IPC are the wheels of the cart that will ensure safety for patients and providers during provision of health care services both at facility and community levels.

### 4.1 Core Component 1: Infection Prevention and Control Programme

Infection Prevention and Control programmes are one component of safe, high-quality health service delivery. Infection Prevention and Control programme is a multidisciplinary program that includes a group of activities to ensure that recommended practices for the prevention of HCAs are implemented and followed by HCPs, making the healthcare setting safe from infection for patients and healthcare personnel. This programme usually includes surveillance of HCAs, investigation of any HCAI trends or problems, implementation of prevention practices, evaluation and management of outbreaks, and reporting HCAI data to designated authorities (Virginia Department of Health, 2023).

WHO recommends minimum requirements for IPC programmes that countries should adopt and implement by appointing a full-time focal point person to oversee the national programme with a dedicated budget that supports the implementation of IPC strategies and plans. Functional IPC programmes require trained personnel at all levels of care that include community level, primary, secondary, and tertiary level. Each health facility should have an IPC focal point person and a multidisciplinary IPC committee responsible for implementation of IPC activities. Tertiary institutions should ensure to put in place IPC programs at departmental or unit levels with dedicated IPC focal point persons with a multidisciplinary committee. All health facility management should allocate resources towards implementation of IPC activities. It is expected that IPC meetings be conducted to track and address all identified gaps as part of the terms of reference for the IPC committee or focal point person.

Zambia has a supporting Legal framework that complements the enforcement of preventive practices that combat HCAs in the HCF setup and the industries that provide health services (both public and private institutions). The following are statutes used in the implementation of the IPC programmes:

- Public Health Act Cap 295 of the Laws of Zambia
- Occupational health and safety Act 2010 of the Laws of Zambia
- Food safety Act No 7 of 2019 of the Laws of Zambia
- Environmental management Act No 12 of 2011
- Factories Act chapter 441 of the laws of Zambia
- Solid Waste Management regulations and Management Act no. 20 of 2018

The enforcement of the related laws is a mandate of the Environmental Health practitioners also known as authorized officers who should proactively provide legal education and enforcement with an aim of disease prevention. As a country, the IPC budget outline is lumped under WASH and it includes other thematic areas, such as disaster risk reduction and mitigation components. There is no dedicated and protected budget for IPC as it is regarded as a cross-cutting issue. At the sub national, HCF and community level, IPC activities support should be covered under the monthly grant. Implementing partners and stakeholders support should ensure that it feeds into the existing IPC thematic areas. To actualize WHO recommendations, a dedicated IPC Focal Point Position supported by treasury authority should be considered and the national level to advocate for the inclusion in the national annual budget.

## **4.2 Core Component 2: Infection Prevention and Control Guidelines**

Establishment and strengthening IPC programme at national and facility level requires evidenced based guidelines. To support member states, Zambia inclusive, WHO developed IPC core components to enhance implementation of IPC with effective technical and behavior modifying interventions. The IPC guidelines were first developed in 2017 and have been disseminated to the public and private HCFs across the country. In addition, IPC/WASH SOPs were developed in 2018. With the emerging outbreak of COVID-19, Zambia developed integrated IPC guidelines for COVID-19 to address the challenges of IPC in healthcare settings. Plans are underway to review the existing IPC guidelines, SOPs and adapted national assessment tools to address the current gaps in training, dissemination, implementation and monitoring.

Infection Prevention and Control SOPs should be regularly reviewed, printed, disseminated and distributed to all service provision points. To strengthen the existing programmes, technical support, on-site orientation and mentorship should be conducted to ensure adherence and compliance to IPC guidelines. Exchange visits are encouraged at international, national, provincial and district level to share best practice in IPC. The guidelines should include monitoring IPC at workplaces (occupational health and safety at all levels).

### **4.3 Core Component 3: Education and Training in Infection Prevention and Control**

Infection Prevention and Control capacity and expertise at the country and facility level are linked to the implementation of IPC core component three, IPC education and training. The Zambia IPC programme will support collaboration with all stakeholders to ensure education and training of the health workforce to actualize core functions number 3. Through this strategic plan a deliberate national training policy and accredited curriculum will be developed to train and orient all HCPs in IPC.

Strengthening IPC knowledge, skills and behaviours across all HCWs is a priority action to support the provision of safe effective care and deliver on the actions outlined in the WHO IPC global strategy (WHO, 2024)

To advance this agenda, Zambia will use the WHO in-service training curriculum to develop a national in-service training curriculum and materials for HCPs.

In the same vein, all frontline HCPs and support staff must be trained in IPC as part of induction. Heads of health care facilities are charged with the responsibility of ensuring that IPC training/orientation is provided to new staff. Equally annual assessment of IPC training needs should be conducted to address the identified gaps. To achieve the strategy number four in the global IPC strategy, Zambia will:

- Upgrade the current IPC module provided during the training of HCPs to make it comprehensive.
- Develop undergraduate IPC curriculum.
- Develop postgraduate and specialized curriculum.

### **4.4 Core Component 4: Healthcare-Associated Infections Surveillance**

Globally HCAs and AMR significantly affect the quality and safety of healthcare delivery. According to a survey conducted by the European Centre for Disease Prevention and Control, 8.9 million HCAs occur every year. In 2018, a point prevalence survey conducted in hospitals in the USA estimated that 3.2% of patients had one or more HCAs (Suetens et al., 2018). In 2015, HCAI prevalence of 9% was estimated in South East Asia (Ling et al., 2015). WHO observed that HCAs prevalence was highest in low-middle-income countries, ranging from 5.7% to 19.1% (Allegranzi et al., 2011).

These HCAs are preventable when effective IPC interventions are implemented. The spread of infection in healthcare facilities is often at the origin of major outbreaks or determines their amplification. With global public health emergencies and emerging AMR, strengthening IPC

programmes at all levels will prepare countries to respond to outbreaks and maintain overall safety in health care. Most data related to HCAs is from high income countries, there is a paucity of data from low- and middle-income countries.

Surveillance in Zambia is implemented using Integrated Disease Surveillance and Response (IDSR) strategy to enhance early warning and response mechanisms. The concepts of surveillance are enshrined in the IDSR technical guidelines for detection, reporting and response to public health events and conditions across the different levels of implementation including HCFs and community. Although HCPs have been trained in IDSR, it does not adequately address HCAs surveillance. The recent COVID- 19 pandemic also highlighted the need to further strengthen HCAs surveillance in Zambia. In recent years, the country has been able to train personnel from HCFs with the roll out of the adopted 3rd edition IDSR guidelines initially targeting second and third level hospitals. IDSR training is offered to HCPs both in the pre- and in-service training and will include HCAs surveillance in a phased approach.

Surveillance approaches for HCAs are essential to monitor and control their prevalence, identify outbreaks and assess the effectiveness of IPC measures. It shall be the responsibility of the multidisciplinary IPC Committee at all levels to actively monitor patients using the standard tools, review medical records, laboratory data and other relevant information to identify infections and report appropriately.

## **4.5 Core Component 5: Infection Prevention and Control Multimodal Strategies**

WHO recommends implementing IPC activities at all levels using multimodal strategies to improve practices and reduce HCAI and AMR. Multimodal strategies are core components of an effective IPC programme which include the following elements: Build it (system change), Teach it (training and education), Check it (monitoring and feedback), Sell it (reminders and communications), and Live it (culture change). See detailed information in Annex 1. The strategies are implemented in an integrated way to improve an outcome and change the behavior of the HCPs and community.

The emergence and re-emergence of various infectious diseases have justified the need for strengthening IPC measures in health systems. IPC integrates various programmes in health systems that restrict the spread of infections. Thus, strict implementation and adherence to IPC guidelines will prevent the spread of infections from the facility (HCPs and caregivers) and the community. A study conducted at the University Teaching Hospitals revealed that up to 37% of HCAs is directly attributed

to the cross-transmission of resistant organisms across patients and HCPs at the facility (Zimba et al., 2022). This further indicates that HCPs are generally at risk of exposure to microbial contaminations that would result into HCAs. These infections can be prevented by adherence to established multimodal interventions for IPC.

The health, safety and well-being of HCPs, patients and caregivers is a legal and moral responsibility of the government and a prerequisite for an effective response to HCAs and other public health emergencies. Human capital cannot be replenished in the same way as medicines, equipment and other supplies. Hence, it is paramount that we nurture and safeguard them. Therefore, the national IPC programme will coordinate and aid in the implementation of IPC activities at national and subnational levels using the multimodal strategies. The role of multimodal strategic intervention cannot be over emphasised in the control and prevention of HCAs.

#### **4.6 Core Component 6: Monitoring and assessing IPC practices and feedback**

Zambia has adopted WHO recommendations on developing a national monitoring and evaluation programme to assess the extent to which IPC standards and activities are being performed against the programmes goals. At facility level, regular monitoring and timely feedback of health care practices according to IPC standards should be performed to prevent and control HCAs and AMR.

Strengthening of an integrated action plan to monitor, surveillance, research and give feedback on IPC practices should be guided by comprehensive tools used at primary, secondary, and tertiary level facilities. Additionally, key monitoring indicators should be integrated into the routine national monitoring system.

#### **4.7 Core Component 7: Workload Staffing and Bed Occupancy at the Facility level**

Bed occupancy refers to the level of bed use required to deliver effective and safe health care to patients and HCPs therefore, it should not exceed the facility's standard capacity. In order to reduce the HCAs and AMR, WHO recommends that bed occupancy does not exceed the facility's standard capacity and staff should be assigned according to patient flow. To achieve this, relevant authorities should ensure that all facilities at all levels are not over-crowded, have an effective triage system with clear patients' flow and adequate staffing that promotes IPC including hand hygiene practices. All HCFs should

ensure no more than one patient occupies a bed and provide spacing at least one (1) meter between bed edges. The HCFs should adhere to the established referral guidelines. It is critical that referral system is strengthened with proper communication, adequate transport and logistics to facilitate patient movement from the lowest to next level of care.

Health Care Providers staffing levels should be adequately assigned according to patient workload. The current doctor-to-patient ratio in Zambia is high (1:12,000 vs 1:5000 and the nurse-to-patient ratio is 1: 14,960 vs 1:700) (MOH, 2022). The critical shortage of skilled manpower contributes to stress, work overload and burnout that compromises the quality of healthcare services provided with a risk of increasing HCAs. Staffing level needs assessment should be conducted and data used to address the challenges. Advocate to update the existing human resource structures and lobby for adequate funding to operationalize the ideal structures.

#### **4.8 Core Component 8: Built Environment and Infrastructure**

Built environments and infrastructure are man-made features, structures and facilities viewed collectively as an environment where people live and work. It touches on all aspects of our lives, encompassing the buildings we live in, the distribution system that provides us with water, electricity, bridges, and transportation system. The built environment is all-encompassing in providing health care services considering all the pillars of IPC for HCFs, patients, and caregivers.

According to the national WASH Report of 2019, 14% of the HCFs had no access to clean and safe water; only 53% of HCFs had proper sanitation; 64% of HCFs met the health care standards of waste management; 62% of HCFs practiced hand hygiene and had basic facilities; and, 49% practiced cleaning and disinfection of critical areas of the HCFs. This shows that most HCFs require improvements in sanitation, waste management and hand hygiene infrastructure.

Following the 2022 political and administrative directive that stated that all HCFs should have 100% access to running water, waterborne toilets, maternity annex and waste management systems. Ministry of Health will collaborate with all stakeholders to ensure HCFs adhere to hand hygiene practice, sensitize and educate community through monitoring of hand hygiene. All HCFs should maintain a clean environment to minimize the risk of the spread of HCAs and promote safety as health care services are provided.

Additionally, buildings should comply to the standards in the Public Health Act on:

- dimensions for habitable rooms (minimum 2.5m by 2.5m);
- lighting (openable windows or doors should be one-tenth of floor area);

- ventilation should achieve/allow 12 air changes per hour;
- fly screening of windows;
- rat proofing of buildings.

# Chapter 5

## 5.0 STRATEGIC OBJECTIVES AND KEY INTERVENTIONS

### 5.1 Strategic Objective 1: Infection Prevention and Control Programmes

Objective 1: To Strengthen and maintain active IPC programmes at national and sub-national levels	
Intervention 1	Advocate for the establishment of at least two IPC positions (environmental and clinical backgrounds) at national level and all HCFs with cabinet approval
Intervention 2	Establish a national IPC Steering committee with clear TORs.
Intervention 3	Establish a multi-sectoral IPC Technical Working Group at national level , subnational levels and IPC committees at all HCFs
Intervention 4	Develop an IPC Action plan and budget at all levels of the health sector
Intervention 5	Strengthen partner coordination in the implementation of IPC activities
Intervention 6	Develop IPC research topics at all levels
Intervention 7	Strengthen legal education and enforcement in IPC
Intervention 8	Promote community involvement in IPC

### 5.2 Strategic Objective 2: Infection Prevention and Control Guidelines

Objective 2: To strengthen and standardize IPC practices and behavior.	
Intervention 1	To develop and implement specific SOPs based on transmission precautions to prevent the most prevalent HCAs.
Intervention 2	To review and disseminate evidence-based approved guidelines for the purpose of reducing HCAs and AMR to all stakeholders at all levels (public and private)
Intervention 3	To train HCPs at all levels on the use of national SOPs and adherence to guideline recommendations to improve IPC practices and behaviour.
Intervention 4	To monitor implementation and adherence to guideline recommendations.



### 5.3 Strategic Objective 3: Education and Training in IPC

<b>Objective 3-1: To enhance Health Care Providers competencies and skills in Infection Prevention and Control</b>	
<b>Intervention 1</b>	Conduct a training needs assessment and review for clinical, environmental and other human and animal paramedical professions.
<b>Intervention 2</b>	Develop an IPC curriculum for pre-service, in-service and post graduate training to address the identified national training needs (Annex 2)
<b>Intervention 3</b>	Design a monitoring and evaluation system for the effectiveness of education and training.

<b>Objective 3-2: To enhance community knowledge and adherence to IPC practices</b>	
<b>Intervention 1</b>	Conduct community sensitization to promote IPC practices at household level
<b>Intervention 2</b>	Develop and disseminate IPC/IEC material in different local languages targeting all households, community schools, health care and public places
<b>Intervention 3</b>	Develop and disseminate IPC/IEC material for people with special needs
<b>Intervention 4</b>	Promote ownership of IPC through collaboration and engagement of community leadership
<b>Intervention 5</b>	Monitoring and evaluation of IPC practices in the community

### 5.4 Strategic Objective 4: Healthcare Associated Infections Surveillance

<b>Objective 4-1: To strengthen Health care Associated Infections (HCAIs) surveillance programme.</b>	
<b>Intervention 1</b>	Establish a multidisciplinary Health care Associated Infections surveillance taskforce at national and sub-national levels with clear TORs.
<b>Intervention 2</b>	Develop data collecting systems for Health care Associated Infections among Health Care Providers and the community.
<b>Intervention 3</b>	Establish Monitoring and evaluation systems for HCAIs
<b>Intervention 4</b>	Develop Health care Associated Infections surveillance guidelines to be included in the national surveillance guidelines
<b>Intervention 5</b>	Build capacity for HCPs in HCAIs
<b>Intervention 6</b>	Strengthen laboratory capacity and sample referral system
<b>Intervention 7</b>	Strengthen the detection, recording and reporting of all priority Health care Associated Infections among Health Care Providers at every level of service delivery.

<b>Objective 4-2: To strengthen AMR surveillance programme.</b>	
<b>Intervention 1</b>	Integrate AMR surveillance into the national surveillance system
<b>Intervention 2</b>	Collect baseline data of AMR prevalence
<b>Intervention 3</b>	Build capacity for HCPs in AMR detection and reporting
<b>Intervention 4</b>	Strengthen laboratory capacity and sample referral system
<b>Intervention 5</b>	Collaborate with regulatory bodies to promote rational use of antimicrobials and adherence to good clinical practices in all health settings (public and private) and community sensitization
<b>Intervention 6</b>	Strengthen the detection, recording and reporting of all priority Health care Associated Infections among Health Care Providers at every level of service delivery.

## 5.5 Strategic Objective 5: Multimodal Strategies

<b>Objective 5-1: To provide administrators and Health Care providers (HCPs) with tools to implement effective IPC programmes to protect patients, fellow HCPs and care givers from infections.</b>	
<b>Intervention 1</b>	Provide a safe work environment with minimum IPC requirements package for all administrators and HCPs
<b>Intervention 2</b>	Equip all HCPs and care givers with IPC knowledge at all levels.
<b>Intervention 3</b>	Procure and distribute IPC promotional materials and supplies to all levels of Health care
<b>Intervention 4</b>	Provide quarterly technical support and supervisory visits
<b>Intervention 5</b>	Monitor and evaluate IPC multimodal interventions at all levels of the Health care system
<b>Intervention 6</b>	Strengthen senior management involvement at all levels

<b>Objective 5-2: To collaborate with communities to minimize the spread of infections.</b>	
<b>Intervention 1</b>	Identify and map the local partners and stakeholders in the community
<b>Intervention 2</b>	Review and adopt TORs and key deliverables for community interventions
<b>Intervention 3</b>	Allocate resources for community activities
<b>Intervention 4</b>	Develop M&E and feedback mechanism to track community activities

## 5.6 Strategic Objective 6: Monitoring and assessing IPC practices and feedback.

Objective 6: To strengthen the national IPC monitoring and assessment system.	
Intervention 1	Develop an M&E framework for tracking IPC activities.
Intervention 2	Train health care providers on data collection, reporting and analysis at all levels.
Intervention 3	Develop an electronic management system for IPC real time reporting.
Intervention 4	Develop and implement an integrated action plan for monitoring/audit and feedback on IPC practices
Intervention 5	Monitor hand hygiene compliance and provide feedback as a key priority indicator at all levels

## 5.7 Strategic Objective 7: Workload Staffing and Bed Occupancy at Health Facility Level

Objective 7: To Provide Health Care Facilities with staffing levels that are adequately assigned according to patient workload and bed occupancy.	
Intervention 1	Increase health care facility staffing levels to meet the recommended MoH standard staff to patient ratio.
Intervention 2	Review the current structure and advocate for the creation of an ideal human resource structure with treasury authority for the different levels of health care system.
Intervention 3	Promote and sustain adherence to optimum bed occupancy according to IPC standards.
Intervention 4	Strengthen patient flow that promote and meet IPC standards
Intervention 5	Implement a real time M&E feedback mechanism to track compliance to bed occupancy, patient flow and staffing levels

## 5.8 Strategic Objective 8: Built Environment and Infrastructure

Objective 8: To advocate for infrastructure improvement and development to support IPC measures through collaboration with infrastructure development unit in the various sectors.	
Intervention 1	Identify, map and engage stakeholders to improve and develop infrastructure
Intervention 2	Collaborate with experts in the design of inclusive, well-structured infrastructure to support IPC/WASH.

<b>Intervention 3</b>	Advocate for adequate facilities for IPC implementation such as constant running water supply, hand hygiene stations, waterborne toilets, waste management facilities, power back up solutions, other IPC supplies and commodities .
<b>Intervention 4</b>	Ensure availability of adequate bed space in health facilities at all levels.
<b>Intervention 5</b>	Establish an M&E system to monitor compliance in line with the recommended standards for Infrastructure designs and usage.

# Chapter 6

## 6.0 OPERATIONAL PLAN

Operational planning is a process that involves creating a detailed roadmap to align with a strategic plan. Therefore this IPC Operational Plan outlines timelines, action items and critical milestones for executing the strategic plan to achieve the planned objectives.  
Refer to annex xx

Country:	
Reporter Name :	
Email:	
Mobile :	

**Infection Prevention and Control Operation Plan Illustrative Table**

Thematic Area	Activity/Sub-activity	Responsibility	Indicators							Resources required	Source of funding
			Y1	Y2	Y3	Y4	Y5	Y6	Y7		
1. Infection Prevention and Control Programme	1. Advocate for the establishment of at least two IPC positions (Environmental and clinical backgrounds) at HCF level with cabinet approval										
	i. Formulate TWG to spearhead advocacy										
	ii. Generate Concept note to HR (MoH)										
	iii. Hold followup meetings with HR										
	2. Develop an IPC Action plan and budget at all levels of the health sector	MOH - IPC focal point, Director PH									
	i. Hold action plan meetings										
	ii. Incorporate IPC in Mid Term Expenditure Framework (MTEF)										
	iii. Develop an IPC Action Plan and budget at all levels of health care sector										
	3. Strengthen partner coordination in the implementation of IPC activities										
	Establish a national IPC Steering committee										
2. Infection Prevention and Control Guidelines	4. Strengthen and maintain a functional multi-sectoral IPC Technical Working Group										
	i. Develop ToR's										
	ii. Regular meetings										
	iii. Planning meeting and development of assessment tool										
	To review, update and disseminate IPC national Guidelines and SOPs										
	i. Disseminate SOP and guidelines										
	2. Train IPC personnel at all levels										
	1. Develop the national curriculum on IPC training										
	i. Advocate for a training policy										
	ii. Hold a meeting to develop a standardized IPC training curriculum aligned with national guidelines and WHO training module (Institutionalize through academia)										
3. Education and Training	iii. Disseminate Curriculum to the training institutions										
	iv. Assess implementation of Curriculum in training institutions										
	v. Review Curriculum										
	1. Create a multidisciplinary Healthcare Associated Infections surveillance teams at national and sub-national levels										
	i. Stakeholder mapping										
	ii. Develop TORs for surveillance functions										
	iii. Hold biannual meetings to review implementation										
	2. Strengthen the detection, recording and reporting of all priority Healthcare Associated Infections among Health Care Providers at every level of service delivery.										
	i. Develop reporting tool										
	ii. Orientation meeting for surveillance team										
4. Health Care Associated Infections	3. Develop Healthcare Associated Infections surveillance guidelines to be included in the national surveillance program										
	i. Hold a planning meeting										
	ii. Develop guidelines										
	iii. Disseminate the guidelines										
	1. Create a safe work environment for all administrators										

[illegible]

# ANNEXES

## Annex 1: WHO multimodal improvement strategy

In other words, the WHO multimodal improvement strategy

addresses these five areas as:



Source: Interim Practical Manual supporting national implementation of the WHO Guidelines on Core Components of Infection Prevention and Control Programmes (2017)



## Annex 2: Proposed Training Curriculum Duration by Qualification

Curriculum	Staff category to be trained	Duration
Basic IPC	All HCPs	Five days
Intermediate level	All HCWs	Seven to 10 days, 1–2-hour sessions in addition to the five days Basic IPC
Fundamentals for IPC (FIPC)	Interested in IPC, including IPC practitioners starting in the job (in-service)	Six months, part-time
Postgraduate Diploma in IPC (PDIPC)	IPC practitioners in post for two years or more	Two years part-time (equivalent to one-year full-time)

## Annex 3: Structure for a national IPC curriculum for Zambia

	Contents of Curriculum
<b>Curriculum for Basic IPC</b>	<ul style="list-style-type: none"> <li>● Microbes and transmission</li> <li>● Standard precautions: <ul style="list-style-type: none"> <li>○ Hand hygiene</li> <li>○ Personal Protective Equipment</li> <li>○ Patient placement</li> <li>○ Disinfectant use sterilization and medical devices decontamination management</li> <li>○ Respiratory hygiene</li> <li>○ Environmental cleaning</li> <li>○ Aseptic procedures</li> <li>○ Prevention of injuries from sharp instruments and post-exposure prophylaxis</li> <li>○ Occupational health and safety</li> <li>○ Waste management</li> <li>○ Care for linen</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>• Transmission-based precautions: <ul style="list-style-type: none"> <li>○ Droplet</li> <li>○ Contact</li> <li>○ Airborne</li> </ul> </li> <li>• Understand surveillance results.</li> <li>• Occupational health and vaccination</li> <li>• Basic Radiation Protection and safety</li> <li>• Additional precautions: <ul style="list-style-type: none"> <li>○ Water safety</li> <li>○ Basic sanitation</li> <li>○ Staff welfare</li> <li>○ Vector and rodents' control</li> </ul> </li> </ul>
<b>Additional Intermediate Level</b>	<ul style="list-style-type: none"> <li>• Terminal cleaning and post-discharge</li> <li>• HAI &amp; AMR surveillance</li> <li>• Auditing IPC practices</li> <li>• Feedback</li> </ul>
<b>Additional for FIPC</b>	<ul style="list-style-type: none"> <li>• Aseptic procedures</li> <li>• Epidemiology</li> <li>• Decontamination (SSD)</li> <li>• Built Environment</li> <li>• WASH</li> <li>• Specialized areas</li> <li>• Outbreak response</li> <li>• Teaching skills</li> <li>• Monitoring and evaluation</li> <li>• Writing reports</li> <li>• Leadership/Mentorship</li> </ul>
<b>Additional for PDIC</b>	<ul style="list-style-type: none"> <li>• IPC &amp; Quality improvement</li> <li>• Incorporating multimodal strategies in IPC practices</li> <li>• Operational research</li> <li>• Designing health facilities</li> <li>• Procurement</li> <li>• Ethics</li> </ul>

	<ul style="list-style-type: none"> <li>• Communication</li> <li>• Advisory role</li> <li>• Budget and Costing</li> </ul>
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## Annex 4: Key Performance Indicators

Indicators		Target
<b>Indicators on Infection Prevention and Control programmes</b>		
1	Number of abstracts developed on IPC per year	20
2	Number of local authorities with all the IPC legal instruments	116
3	% of HCFs complying to IPC legal provisions	20%
4	Number of HCFs working with Community based volunteers (CBVs) in IPC	100%
<b>Indicators on Infection Prevention and Control guidelines</b>		
1	Total Number of national IPC Guidelines Available	5
2	% of reviewed guidelines (Number of National IPC Guidelines reviewed/Total Number of Guidelines Available)	80%
3	Number of National IPC SOPs reviewed and disseminated	4
4	% of HCFs scoring >75% in the health facility IPC monitoring tools	50%
<b>Indicators on Education and training in IPC</b>		
1	Proportion of employed HCWs that received in-service training in IPC (compiled into one National Database)	50%
2	Proportion of employed HCWs that received in-service orientation in IPC (compiled into one National Database)	70%
3	Proportion of HCFs with functional IPC committees	100%
4	Number of IPC training curriculum developed and disseminated in Health training institutes	4
5	% of HCFs with existing CBVs trained or oriented in IPC preventive measures	50%
<b>Indicators on Healthcare Associated Infections Surveillance</b>		
1	Percentage of health facilities implementing the infection monitoring strategy	100%
2	Number of health care workers suffering from HCAs/number of HCW exposed	-
3	% of change in HCAs captured by the surveillance system (cohort studies)	-10%
4	Number of HCAs detected and reported to by the HCAI	-

	surveillance system/given time period	
<b>Indicators on Multimodal Strategies for Implementation of IPC Interventions</b>		
1	No of Multimodal IPC strategic Training materials developed	1
2	No of TOT HCWs Trained in IPC Multimodal strategy	40
3	No of Plans and Budgets developed at all levels.	1
4	% of HCWs trained on handling of hazards/HCWs employed	50%
5	No of vaccine commodities procured and distributed for HCWs in hospitals /Health facilities (Cholera, Covid-19, TB, Tetanus, Hepatitis B, Measles)	6
6	% of HCFs having atleast 80% of the appropriate IPC equipment for all levels of Health care systems procured	75%
7	% of HCFs having Micro burn Incinerators procured	20%
8	No of Developed and distributed SOPs	5
9	% of serviced and maintained micro burn incinerators at Health Facilities	50%
10	% of HCFs with appointed competent officer responsible for IPC	100%
<b>Indicators on Monitoring and assessing IPC practices and feedbacks</b>		
1	% of HCFs tracking IPC activities	100%
2	% of HCFs demonstrating capacity to adhere to hand washing	100%
<b>Indicators on Workload Staffing and Bed occupancy at Health facility</b>		
1	Number of qualified doctors deployed against catchment population	1:5000
2	Number of qualified nurse deployed against catchment population	1:700
3	% of HCWs fully vaccinated from prevailing immunisable disease(s)	50%
4	% of HCFs adhering to IPC standard on bed occupancy (beds 2m apart)	75%
<b>Indicators on Built environment and Infrastructure</b>		
1	% of newly built structures built in compliance with infrastructural guidelines (built in the reporting year)	100%
2	% of HCFs with adequate and separate WASH facilities	100%
3	% of HCFs with alternative power sources (gensets, solar, inverter, batteries)	50%
4	% of HCFs complying with ZEMA and SWMA no 20 of 2018 in the management of healthcare waste	20%
5	% of HCFs with standard isolation facilities	60%

## List Participants

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2	Dr Kalangwa Kalangwa	Ag/Director-HPESD	MOH
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6	Mr Gift Hazyondo	Senior EHO	Monze District Health Office
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8	Ms Precious Kalubula	National Professional Officer – Surveillance & IPC/WASH	WHO Zambia Country Office
9	Ms Junko Suzuki	Public Health Officer	WHO Zambia Country Office
10	Mr Innocent Hamuganyu	Chief EHO	Ministry of Health HQ
11	Ms Alphonsina Hamalala	EHO	MOH/UTH
12	Mr Lubasi Maliwa	PHO/DSO	Choma DHO
13	Ms Velvety M. Ng'andu	DSO	Livingstone DHO
14	Mr Ellebety P.C. Chaambwa	Clinical Instructor	Livingstone School of Nursing
15	Ms Mary-Hellen Walumba	Facility In Charge	Prisons Clinic - Choma
16	Mr Chiiya Hambulino	EHO	Livingstone DHO
17	Ms Joyce Daka	Nursing Sister IPC	MOH/UTH
18	Mr Siame Mpazi	Biomedical Scientist	Livingstone UTH
19	Ms Malama Lwanda	Nurse IDC	MOH/LM UTH
20	Mr Borniface Kabungo	Principal Biomedical Scientist	Southern Provincial Health Office
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26	Mr Gift C Mulenga	EHO	MOH
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30	Ms Catherine Sepa	Secretary	MOH
31	Dr Mwanza Wa Mwanza	Director of Clinical Care Services	Centre for Infectious Diseases Research in Zambia
32	Mr Wilson Kapenda	Senior Health Promotion Officer	MoH
33	Ms Selina Phiri	Project Officer	WaterAid Zambia
34	Ms Liseli Tongwa	Project officer	WaterAid Zambia
35	Ms Kachusha Nkosh	Hygiene Officer	WaterAid Zambia
36	Mr Chisotwa Muyembe	Head of Department- Public Health	MoH Kafue
37	Mr Simonga Moomba	Environmental Health Officer	MoH Kafue

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